

250995

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☐ IXC ☐ CLEC ☐ ILEC ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

T-NETIX Telecommunications Services, Inc.	
Company Name	FEIN/SSN 972-277-0300
Dbal/fka 14651 Dallas Parkway, Suite 600	Telephone #
Mailing Address Dallas, TX 75254	
City, State, Zip Code 14651 Dallas Parkway, Suite 600	
Business Location Dallas, TX 75254	
City, State, Zip Code	Dallas County

**REGISTERED AGENT INFORMATION**

Registered Agent: CT
Mailing Address: 208 S. LaSalle Street, Suite 814
Chicago, IL 60604
City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Curtis L. Hopfinger, Director - Regulatory and Government Affairs
- A. **General Manager** (Include Address if different than above)  
972-277-0300 / 972-277-0416 / chopfinger@securustech.net  
Telephone Number / Facsimile Number / E-mail Address  
Cameshia L. Davis, Regulatory Compliance Analyst/Linda S. Nelson, Manager - Regulatory Affairs
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
972-277-0300 / 972-277-0416 / regcomplaints@securustech.net  
Telephone Number / Facsimile Number / E-mail Address  
Corporate Escalations Team
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
214-775-1394 / 972-277-0486 / cet@securustech.net  
Telephone Number / Facsimile Number / E-mail Address  
1-800-844-6591
- C2. **Customer Contact** (Toll Free Number)  
N/A
- D. **Engineering Operations** (Include Address if different than above)  
/ /  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- E. **Test and Repair** (Include Address if different than above)  
/ /  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- F. **Emergencies** (During Non-Office Hours)  
/ /  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. Curtis L. Hopfinger, Director - Regulatory and Government Affairs  
**Regulatory Officer** (Include Address if different than above)  
972-277-0300 / 972-277-0416 / chopfinger@securustech.net  
Telephone Number / Facsimile Number / E-mail Address  
Debbie Conde, Senior Regulatory Analyst
- H. **Dual Party Mailings (Name)**  
14651 Dallas Parkway, Suite 600, Dallas, TX 75254  
(Mailing Address)  
972-277-0300 / 972-277-0416 / regulatoryreports@securustech.net  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- I. **Interim LEC Fund Mailings (Name)**  
  
(Mailing Address)  
/ /  
Telephone Number / Facsimile Number / E-mail Address  
Debbie Conde, Senior Regulatory Analyst
- J. **Universal Service Fund Mailings (Name)**  
14651 Dallas Parkway, Suite 600, Dallas, TX 75254  
(Mailing Address)  
972-277-0300 / 972-277-0416 / regulatoryreports@securustech.net  
Telephone Number / Facsimile Number / E-mail Address  
Debbie Conde, Senior Regulatory Analyst
- K. **Gross Receipts Mailings (Name)**  
14651 Dallas Parkway, Suite 600, Dallas, TX 75254  
(Mailing Address)  
972-277-0300 / 972-277-0416 / regulatoryreports@securustech.net  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- L. **Lifeline Mailings (Name)**  
  
(Mailing Address)  
/ /  
Telephone Number / Facsimile Number / E-mail Address

Debbie Conde

This form was completed by

Senior Regulatory Analyst

Title

Debbie Conde

Signature

6-11-14

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

And

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201